

## 27. What practical steps are needed to achieve a patient-centered continuum of care in TB control?

Friday, 31 October 2014, 08:00 - 10:00

Room 120/121



**Type** Symposium

**Track** Civil Society

**Topic** Partnerships

**Description** Patient-centeredness is a state of mind and shared responsibility. It will be discussed as the continuum of care which starts in the patient's home, continues to the health facility and finishes back in the patient's home. Health services, communities and patients must work as partners for care to be patient-centered at every stage. TB CARE's package offers practical approaches that help achieve this. Patient, provider and management perspectives will present examples of what is required to ensure that patient-centered care is not a luxury but an essential component of every TB programme.

**Target audience** Physicians, nurses, patient representatives, community and civil society representatives, managers, laboratory personnel, policy-makers

**Objectives**

1. To outline the commitment required for patient-centred approach to planning, funding and implementation
2. To enable people to identify and strengthen linkages to improve the continuum of care they provide
3. To demonstrate the value of investment in the full TB care continuum to reduce future costs
4. Share practical experiences to apply a patient-centered approach at country level.

**Keywords** patient-centred care; continuum; community linkages; partnership

**Coordinator(s)** Virginia Williams (Switzerland), Sara Massaut (Netherlands)

**Chair(s)** Netty Kamp (Netherlands), Mustapha Gidado (Nigeria)

**Presentations**

**08:00 - 08:15** Patient-centeredness: a realist inquiry  
Sara Massaut (Netherlands)

**08:20 - 08:35** A patient-centered continuum of care: what is it and can we afford not to do it?  
Lilas Weber (Belgium)

**08:40 - 08:55** Patient Centeredness and the Reputation of the Providers: Zambia experience  
Seraphine Kaminsa (Zambia)

**09:00 - 09:15** Quality of Care from Patient Perspective: Indonesia experience  
Jhon Sugiharto (Indonesia)

**09:20 - 09:35** Establishing a strong continuum of care for people with MDR-TB  
Khaya Mlandu (South Africa)

**09:40 - 10:00** Discussion